

Interact directly with SEI's version of JIRA, whereby apps can check or request status of tickets, add comments or attachments, and search across ticket filters.

TAGS: aml, backOffice, middleOffice, workflow, JIRA,

ENDPOINT: Attachment

ENDPOINT DESCRIPTION:

PROD URL: https://api.seic.com/v2/workdesk/tickets/{key}/attachments

TEST URL: https://test.api.seic.com/v2/workdesk/tickets/{key}/attachments

TLS URL*: https://mtls.api.seic.com/v2/workdesk/tickets/{key}/attachments

*The TLS endpoint is only used if Server Based Application was selected during the App Registration process.

STEP 1

OAuth Token

STEP 2

Pass the OAuth Token and the App key to invoke this endpoint for a particular application.

REQUEST PARAMETERS:

Name	Description	Data Type	Parameter Type
Authorization	The access_token value obtained from the Token endpoint. This is passed as "Bearer access_token".	string	header
AppKey	This is the Consumer Key provided during the App Registration process and is used to identify the user. It is a form of user credential generated and provisioned by the SEI Developer Portal for applications associated with individual developers.	string	header
key	The jira ticket number.	string	template
FileName	Upload File Name.	string	header
ContentType	The content contained in the file or folder.	string	header
Content-Type	Request content type. The valid values are multipart/form-data; boundary=123456789.	string	header

BODY PARAMETERS:

Name	Description	Data Type	Parameter Type
FileName	File to be uploaded.	object	body

SAMPLE REQUEST:

```
curl -X POST \
  https://api.seic.com/v2/workdesk/tickets/SB-5855/attachments \
  --header 'AppKey: gsedgaerhDSHGRSH' \
  --header 'Authorization: Bearer ADsgdnnkfnfdIKJN' \
  --header 'ContentType: multipart/form-data; boundary=123456789' \
  --header 'FileName: file' \
```

```
--form 'FileName=@"/C:/Users/user/Desktop/file.txt''
```

```
{  
  "FileName": "file.txt"  
}
```

REQUEST HEADER:

```
appkey: gsedgaerhDSHGRSH  
authorization: Bearer ADsgdnnkjnfIKJN
```

RESPONSE PAYLOAD MODEL:

Name	Description	Data Type(L)
CreatedUserName	Name of the person who created the comment or uploaded the attachment.	string
CreatedBy	The initial userid that created the folder.	string
CreatedDate	Date on which the attachment or comment was added to Jira.	string
Size	The size of the folder.	string
MimeType	Type of media file attached like text, Excel, PDF or Word.	string
Content	The stream of files that need to be uploaded/downloaded from Jira.	string
ErrorMessage	Descriptive text in a response to further explain the http response code.	string
name	The first, last, and middle name of the user as available in the SEI application.	string
id	SEI Accounting system generated identifier for each transaction in a batch	string

RESPONSE ERRORS:

Name	Description
400	Bad request - The server cannot or will not process the request due to an inaccurate request submitted by the client application. Please resubmit the request after making the required corrections indicated in the error response. For more Info on SEI Error Standards please refer to the API Standards FAQ under Support.
401	Unauthorized - Invalid authentication details have been provided. Also useful to trigger an authorization pop up if the API is used from a browser.
403	Forbidden-The SEI Server understood the request but refuses to fulfill it.
404	Not Found- The requested resource or the underlying resource does not exist. Please resubmit the request after making the required corrections
500	Internal Server Error - The server was unable to fulfill the request due to an unknown condition. Please contact SEI for support. For More Info please refer to the "Response & Errors" FAQ under support.

SAMPLE RESPONSE:

```
{  
  "Id": "7235601",  
  "Name": "file",  
  "CreatedUserName": "user",  
  "CreatedBy": "John Smith",  
  "CreatedDate": "2021-08-13T17:25:07.837-0400",  
  "Size": 219,  
}
```

```
"MimeType": "multipart/form-data; boundary=123456789",  
"Content": null,  
"ErrorMessage": null,  
"DateCreated": "0001-01-01T00:00:00"  
}
```

RESPONSE HEADER:

```
Content-Type: application/json  
Status: 200 OK  
requesttrackingid: 67e1ff68-164f-03ad-0f2d-5cbbfda56ec9
```