Workdesk

Interact directly with SEI's version of JIRA, whereby apps can check or request status of tickets, add comments or attachments, and search across ticket filters.

TAGS: aml, backOffice, middleOffice, workflow, JIRA,

ENDPOINT: Filter Count

ENDPOINT DESCRIPTION:

Returns the list of filters that have been set up for the applicable user id.

PROD URL: https://test.api.seic.com/api/v1/workdesk/filtercount

TEST URL: https://test.api.seic.com/v2/workdesk/filtercount

TLS URL*: https://mtls.api.seic.com/v2/workdesk/filtercount

*The TLS endpoint is only used if Server Based Application was selected during the App Registration process.

STEP 1
OAuth Token

STEP 2
Pass the oAuth Token and the App key to invoke this endpoint for a particular application. Retrieve the list of filters that have been set up for the applicable user id. Once the desired filter is found, the filterId can be used as a parameter for subsequent API calls.

REQUEST PARAMETERS:

Name	Description	Data Type	Parameter Type
Authorization	The access_token value obtained from the Token endpoint. This is passed as "Bearer access_token".	string	header
AppKey	This is the Consumer Key provided during the App Registration process and is used to identify the user. It is a form of user credential generated and provisioned by the SEI Developer Portal for applications associated with individual developer	string	header

SAMPLE REQUEST:

```
curl -X GET \
https://api.seic.com/v2/workdesk/filtercount
-H 'appkey: gsedgaerhDSHGRSH'
-H 'authorization: Bearer ADsgdnnkjnfdIKJN'
```

REQUEST HEADER:

```
Authorization: Bearer ADsgdnnkjnfdIKJN
AppKey: gsedgaerhDSHGRSH
```

RESPONSE PAYLOAD MODEL:

Name	Description	Data Type(L)
description	This field holds additional information about the field, and is provided during setup.	string
Jql	The actual Jira query that generates the filter results.	string
total	The total number of results returned.	string
StatusBreakDown	Assigned status.	string
Id	Project Id.	string
Name	Project Name.	string

RESPONSE PAYLOAD MODEL:

Name	Description	Data Type(L)
Id	The system identifier of the filter.	string
Name	The name assigned to the filter by the user.	string
Description	A description of the filter's intended results.	string
Jql	The actual Jira query that generates the filter results.	string
Total	The total of filtered results.	string
StatusBreakDown	Assigned status.	string

RESPONSE ERRORS:

Name	Description
200	OK- The request has succeeded and the response has been returned.
400	Bad request - The server cannot or will not process the request due to something that is perceived to be an error on the client application side.
401	Unauthorized - Invalid authentication details have been provided. Also useful to trigger an authorization pop up if the API is used from a browser.
500	Internal Server Error - The server was unable to fulfill the request due to an unknown condition.

SAMPLE RESPONSE:

```
[
    {
        "Id": "43678",
        "Name": "API MY stories",
        "Description": null,
        "Jql": "project = Test",
        "Total": 00,
        "StatusBreakDown": null
    },
]
```

RESPONSE HEADER:

```
Content-Type: application/json
Status: 200 OK
requesttrackingid: 67e1ff68-164f-03ad-0f2d-5cbbfda56ec9
```